

Joint statement issued by NHS Greater Huddersfield CCG, NHS Calderdale CCG and NHS North Kirklees CCG

Three years ago, we recognised that local posture and mobility services, which include the provision of wheelchairs and specialist wheelchair seating, needed improving and we commissioned Opcare Limited to take forward the contract.

Since then, we have been working closely with Opcare and have already seen improvements in the service. They have cleared the inherited backlog of requests within the first year as well as addressing delays in providing equipment to users.

However we know there is still a lot more to do. With a year on year increase in demand for people requiring wheelchairs with more complex needs, we are working with Opcare to explore what we can do to ease current pressures.

We are also carrying out a full review of the requirements of the service so we can provide a sustainable, quality service into the future.

As part of this review, we will be engaging and if required consulting with wheelchair service users and key stakeholders. This will give us an in depth understanding of the needs of our service users and help ensure that the service is fit for purpose in the long-term.

We are committed to working with Opcare to continue to improve the service and deliver the best possible outcomes for service users.