Public consultation about future arrangements for hospital and community services

HAVE YOUR SAY

Questionnaire
We have described the changes we would like to propose in our consultation document. We recommend that you read the consultation document before answering these questions.

If you have not seen our consultation document you can get one – please see page 10 to find out how.

We would like to know how you think these proposed changes could affect you and your family.

Some people have already told us what they think is important to them. We have used this information to help us shape our preferred proposal and the questions we are asking in this consultation, and now we need to know what you think.

You may not want to or feel able to answer all of our questions, but we would really like your views. It is also important to tell us if we have missed anything.

Before you complete this form, please tell us more about you. Are you:
- A resident of Calderdale
- A resident of Greater Huddersfield
- NOT a resident of Calderdale or Greater Huddersfield
- A member of staff
- Representing an organisation
- Other please state

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Data protection
No personal information will be released when reporting statistical data and data will be protected and stored securely in line with data protection rules. This information will be kept confidential.
We want your views on our proposals

Emergency and Acute Care – pages 18-21
We are proposing to develop a hospital especially for emergency care at Calderdale Royal Hospital, Halifax.

The Emergency Centre will provide specialist facilities and expertise 24 hours a day, 7 days a week. Services would no longer be split between two sites. Services will be on one site to make sure that patients who are seriously ill have the best possible chances of survival.

If you have an urgent care need that becomes an emergency, you will be safely transferred to an Emergency Centre. This will be either at Calderdale Royal Hospital in Halifax or an out of area specialist hospital as you would now.

We would like you to think about the impact that this proposal would have on you and your family.

What worries you/do you not like about our preferred proposals on emergency care?

- I will not receive the right care
- I will not be seen by the right staff
- I will not be seen and treated quickly
- I will not receive the treatment I need
- I will not be able to travel to get the care I need
- None of these apply
- Other, please specify

What do you like about our preferred proposals for Emergency Care? Please tick all that apply.

- I will receive the right care
- I will see the right staff
- I will be seen and treated quickly
- I will receive the treatment I need
- I will be able to travel to get the care I need
- None of these apply
- Other, please specify

Is there anything else that you would like to tell us? Is there anything we have missed?

NOTE: If the space below is not sufficient for your comments, please attach them on a separate piece of paper.
Urgent Care – pages 22-24

Our proposals would mean that if you have an injury or an illness that needs urgent medical attention but is not life threatening, you can be treated in an Urgent Care Centre. You would be treated by a doctor or an emergency nurse practitioner, with x-ray and blood testing available. Specialist Equipment would be available in the centres.

The Urgent Care Centres would be able to treat:

- Sprains and strains
- Broken limb bones
- Infections that may need treatment
- Minor burns and scalds
- Minor head injuries
- Insect and animal bites
- Minor eye injuries
- A condition that would normally be treated at the GP practice but the practice is closed or the patient can’t get an appointment as early as liked.

There will be an Urgent Care Centre at both Calderdale Royal Hospital and the hospital at the Acre Mill site. It will be open 24 hours a day 7 days a week. You will still be able to walk in or go straight to the Urgent Care Centre. We would like you to think about the impact that this proposal would have on you and your family.

What worries you/do you not like about our preferred proposals for urgent care? Tick all that apply.

- I will not receive the right care
- I will not be seen by the right staff
- I will not be seen and treated quickly
- I will not receive the treatment I need
- I will not be able to travel to get the care I need
- None of these apply
- Other, please specify

What do you like about our preferred proposals for Urgent Care? Please tick all that apply.

- I will receive the right care
- I will see the right staff
- I will be seen and treated quickly
- I will receive the treatment I need
- I will be able to travel to get the care I need
- None of these apply
- Other, please specify

Is there anything else that you would like to tell us? Is there anything we have missed?

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Planned Care – pages 25-27

We are proposing to develop a hospital especially for planned care at the Acre Mill site in Huddersfield. Planned Care is non-emergency, routine surgery or therapy taking priority. This means planned surgery would not be cancelled due to an emergency.

A number of planned services would also be available at both Calderdale Royal Hospital and the hospital at the Acre Mill site. These include day case surgery, outpatients and therapies.

More outpatient services would also happen in the local community, closer to your home. This would reduce the number of times patients would need to visit hospital for appointments or treatments.

We would like you to think about the impact that this proposal would have on you and your family and tell us what you think.

What worries you/do you not like about our preferred proposals for planned care?

- [ ] I will not receive the right care
- [ ] I will not be seen by the right staff
- [ ] I will not be seen and treated quickly
- [ ] I will not receive the treatment I need
- [ ] I will not be able to travel to get the care I need
- [ ] None of these apply
- [ ] Other, please specify

What do you like about our preferred proposals for planned care? Please tick all that apply.

- [ ] I will receive the right care
- [ ] I will see the right staff
- [ ] I will be seen and treated quickly
- [ ] I will receive the treatment I need
- [ ] I will be able to travel to get the care I need
- [ ] None of these apply
- [ ] Other, please specify

Is there anything else that you would like to tell us? Is there anything we have missed?

NOTE: If the space below is not sufficient for your comments, please attach them on a separate piece of paper.
Maternity Services – pages 29-30
Maternity services will stay the same. This means consultant led maternity services at Calderdale Royal Hospital, Halifax and midwifery led care at Calderdale Royal Hospital and the hospital at the Acre Mill site.

The proposals would provide more support for women at all stages of pregnancy in the local community.

We would like you to think about the impact this proposal would have on you and your family and tell us what you think.

What would improve our preferred proposals for maternity services?

- Receiving the right care
- Seeing the right staff
- Being seen and treated quickly
- Receiving the treatment I need
- Being able to travel to get the care I need
- None of these apply
- Other, please specify below

Is there anything else that you would like to tell us?
Is there anything we have missed?

NOTE: If the space below is not sufficient for your comments, please attach them on a separate piece of paper.
Paediatric Services (Children’s Services) – pages 31-33)

For the first time there would be a Paediatric Emergency Centre. This means highly qualified and specialist staff will see children straight away. The Paediatric Emergency Centre will be at Calderdale Royal Hospital, Halifax

There will be children and young people’s outpatients’ services at Calderdale Royal Hospital and the hospital at the Acre Mill site.

More children and young people’s services would be in the local community, including those for children and young people with some illnesses and conditions so they can be seen more quickly.

We would like you to think about the impact that this proposal would have on you and your family and tell us what you think.

What worries you/do you not like about our preferred proposals on paediatric services?

- I will/my child will not receive the right care
- I will/my child will not see the right staff
- I will/my child will not be seen and treated quickly
- I will/my child will not receive the treatment I/they need
- I will/my child will not be able to travel to get the care I need
- None of these apply
- Other, please specify

What do you like about our preferred proposals for Paediatric services? Please tick all that apply.

- I will/my child will receive the right care
- I will/my child will see the right staff
- I will/my child will be seen and treated quickly
- I will/my child will receive the treatment I/they need
- I will/my child will be able to travel to get the care I need
- None of these apply
- Other, please specify

Is there anything else that you would like to tell us? Is there anything we have missed?

NOTE: If the space below is not sufficient for your comments, please attach them on a separate piece of paper.
Community Services – pages 34-38

We want to have more services in the local community. This will mean that services such as: end of life care, services for frail older people, children with complex needs and people with long term conditions will be delivered closer to home. These could be provided in your own home, your GP practice, or another community setting rather than in hospital.

If you or a family member has to be admitted to hospital we want to make sure plans are in place so you can be discharged with the right support as soon as you are well enough.

What do you like about our preferred proposals for community services? Please tick all that apply.

What worries you/do you not like about our preferred proposals for community services?

- I will not receive the right care
- I will not be seen by the right staff
- I will not be seen and treated quickly
- I will not receive the treatment I need
- I will not be able to travel to get the care I need
- None of these apply
- Other, please specify

Is there anything else that you would like to tell us?
Is there anything we have missed?

NOTE: If the space below is not sufficient for your comments, please attach them on a separate piece of paper.
**About the proposals we are considering**

Did we miss anything that we should have included?

- ❏ Yes
- ❏ No
- ❏ I don’t know
- ❏ I don’t understand your proposals

Please tell us more:

NOTE: If the space below is not sufficient for your comments, please attach them on a separate piece of paper

What would have improved our preferred proposal?

Please tell us in more detail what else you think we should have considered:

NOTE: If the space below is not sufficient for your comments, please attach them on a separate piece of paper

Do you feel you will be negatively affected by our preferred proposals?

- ❏ Yes
- ❏ No
- ❏ I don’t know

If you answered yes to the above please tell us in more detail how you feel you will be negatively affected.

NOTE: If the space below is not sufficient for your comments, please attach them on a separate piece of paper
Please tell us if there is something that you think we could do to improve parking.

NOTE: If the space below is not sufficient for your comments, please attach them on a separate piece of paper

Overall after reading all the proposals do you agree or disagree with our preferred proposal?

☐ Agree       ☐ Disagree       ☐ Neither agree nor disagree       ☐ I don’t understand your proposals

Please tell us more about your response

NOTE: If the space below is not sufficient for your comments, please attach them on a separate piece of paper

If you need this document in another language or another format such as large print or audio please call 01484 464212 or email hsfeedback@nhs.net

Potřebujete-li tento dokument v jiném jazyce nebo v jiném formátu, jako je například velký tisk nebo audio, zavolejte nám na čísle 01484 464212 nebo hsfeedback@nhs.net

Czech

Tisztelt Olvasó!

Ha szüksége van erre a documentumra más nyelven, vagy más formátumban mint például nagybetűs írás, vagy Audio-vizuális, kérjük forduljon hozzánk telefonon: 01484 464212, vagy jelentkezzen email-en: hsfeedback@nhs.net

Köszönjük

Hungarian

Jeśli wymagasz tego dokumentu w innym języku innym lub formacie, np: z dużym drukiem lub audio prosimy o kontakt 01484 464212 lub hsfeedback@nhs.net

Polish

싸우는 것에 대해서는 우리 제안의 다른 것이 아닙니다.

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İnsanlar için bir anı belirleyici bir şey olmaz.

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Urdu

بے🚃رارے مہربانی نمبر 01484 464212 یا ایمیل hsfeedback@nhs.net
Please complete the equality monitoring form below.

**Equality Monitoring Form**

In order to ensure that we provide the right services and to ensure that we avoid discriminating against any section of our community, it is important for us to gather the following information. No personal information will be released when reporting statistical data and data will be protected and stored securely in line with data protection rules. This information will be kept confidential.

Please try to answer all the questions. If you would like help to complete this form or would like a form in a different format (such as large print) please contact XXXX or email XXXX.

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1. **What is the first part of your postcode?**
   - Example: HD6
   - Yours: __________
   - [ ] Prefer not to say

2. **What sex are you?**
   - [ ] Male
   - [ ] Female
   - [ ] Prefer not to say

3. **How old are you?**
   - Example: 42
   - Yours: __________
   - [ ] Prefer not to say

4. **Which country were you born in?**
   - [ ] Prefer not to say

5. **Do you belong to any religion?**
   - [ ] Buddhism
   - [ ] Christianity
   - [ ] Hinduism
   - [ ] Islam
   - [ ] Judaism
   - [ ] Sikhism
   - [ ] No religion
   - [ ] Other (Please specify in the box below)
   - [ ] Prefer not to say

6. **What is your ethnic group?**
   - Asian or Asian British:
     - [ ] Indian
     - [ ] Pakistani
     - [ ] Bangladeshi
     - [ ] Chinese
     - [ ] Other Asian background (please specify)
   - Black or Black British:
     - [ ] Caribbean
     - [ ] African
     - [ ] Other Black background (please specify)
   - Mixed or multiple ethnic groups:
     - [ ] White and Black Caribbean
     - [ ] White and Black African
     - [ ] White and Asian
     - [ ] Other mixed background (please specify)
   - White:
     - [ ] English/Welsh/Scottish/Northern Irish/British
     - [ ] Irish
     - [ ] Gypsy or Irish Traveller
     - [ ] Other White background (please specify)
   - Other ethnic groups:
     - [ ] Arab
     - [ ] Any other ethnic group (please specify)
     - [ ] Prefer not to say

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*Please turn over the page*
7. Do you consider yourself to be disabled?
- Yes
- No
- Prefer not to say

Type of impairment:
Please tick all that apply
- Physical or mobility impairment
  (such as using a wheelchair to get around and / or difficulty using their arms)
- Sensory impairment
  (such as being blind / having a serious visual impairment or being deaf / having a serious hearing impairment)
- Mental health condition
  (such as depression or schizophrenia)
- Learning disability
  (such as Downs syndrome or dyslexia) or cognitive impairment (such as autism or head-injury)
- Long term condition
  (such as cancer, HIV, diabetes, chronic heart disease, or epilepsy)
- Prefer not to say

8. Are you a carer?
- Yes
- No
- Prefer not to say

9. Are you pregnant?
- Yes
- No
- Prefer not to say

10. Have you given birth in the last 6 months?
- Yes
- No
- Prefer not to say

11. Please select the option that best represents your sexual orientation?
- Bisexual (both sexes)
- Gay (same sex)
- Heterosexual/straight (opposite sex)
- Lesbian (same sex)
- Other
- Prefer not to say

12. Are you transgender?
Is your gender identity different to the gender you were assigned at birth?
- Yes
- No
- Prefer not to say